

NEMO 2 GALAPAGOS YACHT - TERMS AND CONDITIONS

- 1. In case of damage or problems, our responsibility is to provide another boat of similar characteristics.
- 2. Guide will show each passenger his cabin. Standard fare includes the sharing of double cabin.
- 3. If for any reason, cruise cannot complete the agreed number of days, passenger will be entitled to a proportional refund for days without cruise. No total refund unless the tour is totally canceled.
- 4. If the tour is canceled, passenger will be refunded in base of the amount paid to GREENGO TRAVEL, with no further claim.
- 5. Passenger has to be on time at the day assigned otherwise he wills loss the total payment. If he misses the airplane for any reason, passenger has to pay transportation to the boat, as well as any other expenses required to reach his boat.
- 6. GREENGO TRAVEL will be not liable for any refund, if passenger is not able to end the cruise due to illness or the reason.
- 7. GREENGO TRAVEL is not responsible for any lost luggage on the way to or aboard the boat. Valuable item should be consigned to the captain advising is value.
- 8. GREENGO TRAVEL reserves the right to alter or omit any part of itinerary due to seasonal changes or National Park regulation.
- 9. If the departure date is changed, passenger will accept the change date or he will be entitled to a refund based on the amount paid to GREENGO TRAVEL.
- 10. For 5 and 4 days cruise, passenger will have transfer from/to Baltra-Puerto Ayora on a public transportation. During transfer, passenger will be assist by a guide.
- 11. In any kind of refund, GREENGO TRAVEL will require a written and complete description of the matters, with full name of the passengers, nationality, passport number and address.

Travel Smart, Travel Green